

# Community Engagement in Primary Care

## Session 1: Planning Engagement Presenter: Richard Kennedy-McCrea

Attending: 64 participants including staff

### Questions

Are there any plans to repeat the survey for the other three primary care contractor groups?

Not sure about repeating the survey.

Are you aware of examples of good engagement in primary care during COVID-19?

Richard referred people to the Engaging Differently web pages ([www.hisengage.scot/engaging-differently](http://www.hisengage.scot/engaging-differently)) and he put out a plea for more examples from Primary Care if anyone has any to share.

Do you have examples of engagement for vulnerable groups with barriers to virtual models of engagement (especially during COVID-19)? This is our main issue in terms of focusing care on these groups.

Again, referred to Engaging Differently examples for deaf and hearing impairment and visual impairments – aim to signpost to resources that are already out there.

### Comments and feedback from the chat box

- Primary care covers more than GPs.
- I really liked the layout of this presentation, think it could be turned into an animation that could be shared widely.
- Great clear presentation Richard.