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| Agenda |
| Title:  | How Might We Workshop |
| Date:  | Thursday 1 June |
| Time: | 13:30am – 14:30pm |



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| Time | Topic |
| 12:30-13:35 | **Welcome and Introduction** |
| 13:35-13:40 | **Overview of the programme and updates** |
| 12:40-12:55 | **Guiding Principle** * Participants to note guiding principles for the service (Tool will be provided).
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| 12:55-13:00 | **Feedback** |
| 13:00-13:50 | **Personas*** Themes which emerged from personas
* Participants to fill in the challenges and ideas tool
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| 13:50-14:00 | **Feedback** |
| 14:00-14:10 | **Break** |
| 14:15-15:00 | **How might we IDEAS*** Prioritised HMW and develop ideas
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| 15:00-15:15 | **Feedback** |
| 15:15-16:10 | **Idea Definition** * Fill in as many improvement templates as is practicable
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| 16:10-16:30 | **Next steps and close** |