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| Agenda | |
| Title: | How Might We Workshop |
| Date: | Thursday 1 June |
| Time: | 13:30am – 14:30pm |



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| Time | Topic |
| 12:30-13:35 | **Welcome and Introduction** |
| 13:35-13:40 | **Overview of the programme and updates** |
| 12:40-12:55 | **Guiding Principle**   * Participants to note guiding principles for the service (Tool will be provided). |
| 12:55-13:00 | **Feedback** |
| 13:00-13:50 | **Personas**   * Themes which emerged from personas * Participants to fill in the challenges and ideas tool |
| 13:50-14:00 | **Feedback** |
| 14:00-14:10 | **Break** |
| 14:15-15:00 | **How might we IDEAS**   * Prioritised HMW and develop ideas |
| 15:00-15:15 | **Feedback** |
| 15:15-16:10 | **Idea Definition**   * Fill in as many improvement templates as is practicable |
| 16:10-16:30 | **Next steps and close** |